

ADOPTION OF TELEMEDICINE BY PATIENTS WITH CANCER DURING THE COVID-19 PANDEMIC

Telemedicine was utilized across the nation by health care providers and patients to minimize the spread of the COVID-19 pandemic. Below are some examples highlighting the benefits and, in some cases, challenges of using telemedicine by patients with cancer:

45% vs 34%

Forty-five percent of **patients with cancer preferred a telemedicine visit** compared to 34 percent who selected an office visit.

42% and 37%

Forty-two percent of **patients with cancer noted reduced travel time**, and 37 percent listed reduced risk of COVID-19 infection, as their reason for satisfaction with telemedicine.

87% vs 72%

Eighty-seven percent of **patients with cancer**, born between 1981 and 1995, had **higher satisfaction with access to telemedicine** compared to 72 percent of those born between 1928 and 1945.

80% and 96%

Eighty percent of patients had their first telemedicine appointment for genetic services, and 96 percent of patients, including those with hereditary cancers, felt they received **quality genetic counseling via telehealth**.

34% vs 51%

Only 34 percent of **Hispanic patients with cancer used video-based telehealth visits** in April 2020 compared to 51 percent of Asian patients with cancer.

54% vs 38%

Fifty-four percent of **non-Hispanic white patients with cancer used video-based telehealth visits** from March to December 2020 compared to 38 percent of Black patients with cancer.